



Department of Otolaryngology - Ear, Nose, and Throat Service Preoperative Information

You or one of your family are about to be scheduled for surgery. Please read the following information carefully.

Scheduling of Surgery

Surgery is scheduled by the Department of Otolaryngology. The phone number of our scheduler is (708) 216-5078. Unless your physician has started otherwise, our scheduler will call you to schedule your surgery, which may include hospitalization.

Insurance Coverage for Surgery

It is very important for you to notify your insurance company regarding your surgery. Find out if a second opinion is required by your insurance company. Please verify that your insurance will cover the surgery and the amount to be covered. You will be responsible for any amount not covered by your insurance company. Please verify that your insurance will cover the surgery and the amount to be covered. You will be responsible for any amount not covered by your insurance company. If necessary, arrangements can be made to allow for payments to be made on a timely basis. It is expected that all fees will be paid.

Please be aware that if you are scheduled for surgery at the Oakbrook facility (LASCO) or at Children's Memorial, your insurance coverage may be different. Please notify your insurance company regarding the location of your surgery and ask for verification of your coverage amount.

If your insurance company requires pre-certification, please call our pre-certification number at (708) 216- 0373.

Pre-admission Testing

If you are required to come in for preadmission testing, a representative will call and schedule you approximately 1-2 weeks before your surgery. The pre-admission testing number is (708) 216-3686.

Time of Surgery

Please do not call our office to inquire about the time of your surgery. The surgery center will call you after 3:00 the day before surgery to tell you what time to come in for your surgery. Please be aware that the Surgery Center may call you as late as 8:00 p.m. the night before your surgery.

Billing for Surgery

You will receive a bill from the hospital that will reflect charges for the operating room, recovery room, anesthesia, medications, supplies, and hospitalization (if necessary). Charges for physician services will be a separate bill.

General Information for Surgery

Please do NOT take aspirin or any medication related to aspirin such as Anacin, Bufferin, Bayer, Empirin, Excedrin, Advil, Ibuprofen, Nuprin, Motrin, or Aleve for 2 weeks before or after your surgery. Tylenol (Acetaminophen) can be taken. Do Not take Vitamin E or any herbal supplement for 2 weeks before or after surgery.

Please do not eat or drink after midnight the night before your surgery unless your doctor has instructed you otherwise.

Please call our office at (708) 216-3664 if you have a fever, chest congestion or cough 2 days before surgery.

Please make sure you have someone to accompany you the day of surgery. You will NOT be allowed to drive yourself the day of surgery. Patients under the age of 18 will need 2 adults to accompany the child home.

Post-Operative instructions will be given to you before you leave the hospital. An appointment to see your doctor following surgery will be scheduled for you or you may call our scheduling department at (708) 216-8563.

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