Disclosing Medical Error: Reading list and video

1) Current Concepts: Disclosing Harmful Medical Errors to Patients
   Gallagher T.H.Studdert D.Levinson W. N Engl J Med 2007; 356:2713-2719

2) Communication of Adverse Events to Patients/Patient Families

3) When Things Go Wrong: Responding To Adverse Events
   Consensus Statement of the Harvard Hospitals, March 2006
   Chapter II: "Communicating with the patient and family", pages 6-13
   http://www.macoalition.org/documents/respondingToAdverseEvents.pdf

4) National Quality Forum
   Safe Practices for Better Healthcare—2009 Update
   Safe Practice 7: Disclosure, pages 117-121 (you must download the publication)

   http://www.qualityforum.org/Publications/2009/03/Safe_Practices_for_Better_Healthcare%E2%80%932009_Update.aspx

5) Video Example of Error Disclosure is available upon request. Please check with Debi Kurcab or Maureen Flaherty in SSOM.